



ENVIRONMENTAL SURVEY QUESTIONS/ OPINIONS

Use the faces to identify how you feel about the following issues.

Graffiti, flytipping, discarded takeaway boxes and needles, waste placed out and not collected – **How much of an issue is it in your area?**

Not a Problem 😊 A Problem 😐 A Big Problem ☹️

How much personal responsibility do you feel towards the environment on your estate?

My responsibility 😊 Some 😐 None ☹️

Would you contact the council or Aire Valley Homes Leeds if:- (please tick)

Your neighbours garden was a mess? Yes Maybe No

There was an abandoned car at the bottom of your street? Yes Maybe No

You saw the local takeaway owner dumping rubbish at the top of your street? Yes Maybe No

Your neighbour's dog fouling the pavement outside the local primary school? Yes Maybe No

Are you a member of a Tenants/Residents Association? Yes No

If yes, have you been invited to an estate walkabout? Yes No

We undertake regular estate walkabouts on your estate, as a resident/tenant how helpful would it be to your community to publish the results?

Very helpful 😊 Helpful 😐 Not at all ☹️

How satisfied are you with the standard of grass cutting in the area?

Very Satisfied 😊 Satisfied 😐 Not Satisfied ☹️

If you have had cause to complain to AVHL about this issue how satisfied were you with the response?

Very Satisfied 😊 Satisfied 😐 Not Satisfied ☹️

Aire Valley Homes Leeds has its own Estate Caretaking Team, if you have used the service are you satisfied with:

The speed of response Very Satisfied 😊 Satisfied 😐 Not Satisfied ☹️

The quality of the work undertaken Very Satisfied 😊 Satisfied 😐 Not Satisfied ☹️

Did it meet with your expectations Very Satisfied 😊 Satisfied 😐 Not Satisfied ☹️

Your contact with the team Very Satisfied 😊 Satisfied 😐 Not Satisfied ☹️

If you would like us to contact you about the comments you have made overleaf, please tell us your name, address and telephone number

Name	
Address	
Telephone	

DIVERSITY MONITORING INFORMATION

This information is used to ensure that our services are being inclusive of all our customers and that we are meeting their needs. **Please tick the relevant boxes.**

Asian or Asian British

Bangladeshi

Indian

Kashmiri

Pakistani

Other (please specify) _____

Black or Black British

Black African

Black Caribbean

Other (please specify) _____

Mixed

White and Asian

White and Black African

White and Black Caribbean

Other (please specify) _____

White

British

Irish

Other (please specify) _____

Other Ethnic Groups

Chinese Gypsy/Traveler

Other (please specify) _____

Do you consider yourself to have a disability? Yes No

Gender: Female Male

Please tell us your date of birth _____

If you would like this information in any other format including large print, audio CD/tape, Braille or translated into another language please telephone 0113 2141942 and speak to the Equality Officer

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Fax: 0113 2141947
E-mail: avhleeds.enquiries@avhleeds.org.uk

PLEASE RETURN TO:
Aire Valley Homes Leeds
FREEPOST NAT 4697
Leeds
LS10 1YY
No Stamp required